

Privacy Policy

Dear Customer!

You have contacted us on our website. We inform you about the processing of your personal data as follows:

Identity of the data controller:

The controller of your personal data (hereinafter referred to as the "**Data controller**"):

the **Langipex Kereskedelmi Iroda Kft.**

Seat: 1165 Budapest, Veres Péter út 145.

telephone: +36 1 402 4722

e-mail: langipex@langipex.hu

Purpose of the processing of your personal data

Langipex Kft. (hereinafter referred to as: "**Service Provider**") as a controller of your personal data provided during orders initiated by you on www.langipex.hu, processes personal information for the purposes of order fulfillment, billing, resolution of complaints, suggestions and observations, provided that you have confirmed the acceptance of this Privacy Policy by ticking the checkbox.

In case you agreed to this by ticking the checkbox, your personal data shall also be treated for the purpose of sending information about newsletters and other promotions provided by the **Service Provider**.

Scope of personal data processed, legal basis for processing

The **Service Provider** processes the following personal data provided by you in connection with the performance of the contract with **the Service Provider** as a result of orders placed on www.langipex.hu or in connection with the creation of your own **Service Provider** user account:

- name
- address
- phone number
- e-mail address
- shopping habits

Service Provider processes your name and your e-mail address for the purpose of sending newsletter based on your consent for the processing.

The legal basis for data processing is Article 6 (1) (b) of the European Parliament and Council Regulation (EU) 2016/679 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data (GDPR) between you and the **Service Provider** for the performance of a contract initiated by your order, ie for the processing of orders and the delivery of the ordered Products, and for the fulfilment of the statutory tax and accounting obligations, in particular invoicing obligations, in connection with the orders pursuant to Article 6 (1) (c) of the GDPR.

If you chose to receive a newsletter, a data processing shall be based on your consent as per Article 6 (1) (a) of the GDPR. While in case of complaints handling and remarks, the legal basis for data processing under

Article 6 (1) (f) of GDPR is that data management is necessary to enforce legitimate interests of **the Service Provider** as a data controller or a third party.

Data security, date of deletion of personal data

Service Provider has taken all reasonable steps to maintain physical, technical, and regulatory security measures. These security measures provide protection against loss, unauthorized access, copying, modification or disclosure.

Your personal data is going to be deleted within one year after your order has been fulfilled, or in the case sending a newsletter, within thirty days after your consent has been withdrawn. We inform you that however, for the purpose of complying with certain legal obligations (e.g. accounting law, tax legislation), we may need to retain your personal data for a period of time as defined by the relevant legislation (e.g. eight years for billing data). We also inform you that if you do not log in to the user account you have created for a period of one year (i.e. a continuous period of twelve months), the data you provided at the time of registration will be deleted by the **Service Provider**.

Data processors, information on data transfers

Your personal data shall be transferred only to legal entities providing marketing, courier, accounting, and administrative services:

Service providers involved in the processing of online payment transactions:

OTP Mobil Szolgáltató Kft.

seat:1143 Budapest, Hungária krt. 17.
company reg.no.: 01-09-174466
tax no.: 24386106-2-42

I acknowledge and agree that the following personal data stored by the **Service Provider** as data controller in the langipex.hu user database will be transferred to OTP Mobil Szolgáltató Kft. (seat: 1143 Budapest, Hungária krt. 17.; company reg. no.: 01-09-174466) as data processor. The scope of the data transmitted by the controller is as follows:

- Your name
- Your e-mail address
- Billing information
 - name
 - country
 - postal code
 - city
 - street/house number

The nature and purpose of the data processing activities carried out by OTP Mobil Szolgáltató Kft. as a data processor can be found in the SimplePay Data Processing Information, at the following link:

https://simplepay.hu/wp-content/uploads/2024/02/SimplePay_b2c_adatkezelesi_tajekoztato_eng_20240215.pdf

KBOSS.hu Kft.

seat: 1031 Budapest, Záhony utca 7/D.
company reg. no.: 01-09-303201
tax no.: 13421739-2-42

The service provider involved in accounting:**NATIONAL-CARTELL Kereskedelmi és Szolgáltató Korlátolt Felelősségű Társaság**

seat: 1111 Budapest, Lágymányosi utca 13. 2. em. 3. ajtó
company reg. no.: 01-09-365740
tax no.: 10981148-2-43

The service provider involved in the audit:**GÓRCSŐ Könyvvizsgáló Korlátolt Felelősségű Társaság**

seat: 1037 Budapest, Bécsi út 284.
company reg. no.: 01-09-563185
tax no.: 12187632-2-41

Shared services provider:**SalesNet Média Korlátolt Felelősségű Társaság**

seat: 1174 Budapest, Aranykoszorú köz 6. A. ép. 2. ajtó
company reg. no.: 01-09-989642
tax no.: 24082644-2-42

Service provider involved in delivery:**DPD Hungary Kft.**

seat: 1134 Budapest, Váci út 33. 2. emelet
company reg. no.: 01-09-888141
tax no.: 13034283-2-41

Magyar Posta Zrt.

seat: 1138 Budapest, Dunavirág utca 2-6.
company reg. no.: 01-10-042463
tax no.: 10901232-2-44

We inform you, that your personal data will not be transferred to third countries (i.e. countries outside the European Economic Area).

Your rights in connection with personal data

You are entitled to:

- a. request information from the **Service Provider** as data controller within the duration of the processing on the processing and controlling your personal data. In the shortest time possible, however, within 25 days of the submission of such request, the **Service Provider** shall inform you, in writing, in a clean and plain form, of the data processed, the purpose, legal basis and duration of the data processing, and — if the data has been transmitted — who and for what purposes have or shall have received your personal data;
- b. receive feedback from the **Service Provider** as a data controller about whether your personal data is being processed and, if such processing is in progress, you have the right to have access to personal data and related basic information (purposes of data processing, the categories of personal data involved, the addressees with whom your personal data are communicated or shall be communicated, the intended duration of the storage of personal data, your right to request the **Data controller** to correct, erase or restrict personal data relating to you, and may object to the handling of such personal data, the right to lodge a complaint addressed to a supervisory authority, and if the data is not collected from the data subject, all available information on their source). The **Data controller** shall provide you with a copy of the personal data subject to data processing. The right to request a copy should not adversely affect the rights and freedoms of others;
- c. request the **Data controller** to correct inaccurate personal information on your request without undue delay. Taking into account the purpose of data processing, you are entitled to request the supplementation of incomplete personal data, including by means of a supplementary statement;
- d. that the **Data controller** erases your personal information without undue delay if so requested, if:
 - personal data is no longer needed for the purpose from which they were collected or otherwise processed;
 - You have withdrawn your consent to data processing and there are no other legal grounds for data processing;
 - personal data have been unlawfully processed;
 - the personal data have to be erased for compliance with a legal obligation in Union or Member State law to which the controller is subject;
 - The right of erasure does not apply to personal data processed by the controller pursuant to a contract or in compliance with a legal obligation, or legitimate interests.
- e. upon your request the data processor shall restrict data processing
 - the accuracy of the personal data is contested by You;
 - the processing is unlawful, and you oppose the erasure of the personal data and requests;
 - the controller no longer needs the personal data for the purposes of the processing, but
 - they are required by you for the establishment, exercise, or defense of legal claims;
 - you have objected to processing.
 - Where processing has been restricted, such personal data shall, with the exception of storage, only be processed with your consent or for the establishment, exercise, or defense of legal claims or for the protection of the rights of another natural or legal person or for reasons of important public interest of the Union or of a Member State.
- f. receive personal data concerning you, which you have provided to a **Data controller**, in a structured, commonly used, and machine-readable format and have the right to transmit those data to another

data controller without hindrance from the data controller to which the personal data have been provided.

- g. to object, on grounds relating to your particular situation, at any time to processing of personal data concerning you which is based on the legitimate interest. The **Data controller** shall no longer process the personal data unless the **Data controller** demonstrates compelling legitimate grounds for the processing which override the interests, rights, and freedoms of the data subject or for the establishment, exercise or defense of legal claims.

The **Data controller** shall provide information on action taken on your request without undue delay and in any event within one month of receipt of the request. That period may be extended by two further months where necessary, taking into account the complexity and number of the requests. The **Data controller** shall inform you of any such extension within one month of receipt of the request, together with the reasons for the delay.

Remedies

If you believe that processing of your personal data is being unlawful, you may initiate an investigation procedure at National Data Protection and Freedom of Information Authority (address: 1530 Budapest, Pf. 5, e-mail: ugyfelszolgalat@naih.hu) pursuant to Article 52 section (1) of Act CXII 2011. In addition, in case of breach of the legal provisions on data processing, you may initiate a lawsuit against the **Data controller**.